



The Kenya Alliance of Resident Associations

Presentation on Empowering Resident Associations as Part of the Ingredients for the Development of Construction Industry

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The Kenya Alliance of Resident Associations

About Kara

- The Kenya Alliance of Resident Associations (Kara) is the apex body representing the voice and pro-active action of resident associations on consumers and taxpayers' rights countrywide – on accelerating access to public service delivery.
- Kara was formed in the year 2000 out of the need to replicate successes of her founding institutions at a national scale.
- The Alliance is a membership organization with members across the country and focuses on tackling the service delivery challenges people face on day to day basis, in a structurally unified voice



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About Kara

- Kara works very closely with the Government (at both national and county level) towards enhancing access to public service delivery.
- Main thematic focus areas include:
Environment , water & sanitation; Security, Safety & Disaster Management; Urban development & management; Transport & Infrastructure; Governance & Devolution; Training & awareness creation;

Role of Resident Associations in building and construction industry?



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**Supply side
(Goods and
service
providers)**

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**Demand side
(Goods and
service
consumers)**



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Role of Resident Associations in building and construction industry

- Feedback channel on construction standards, development control and expectations of end users
- Participation in policy/legislative formulation processes - represent interest of their members
- Monitoring compliance to regulations and set standards in the construction industry; zoning regulations;



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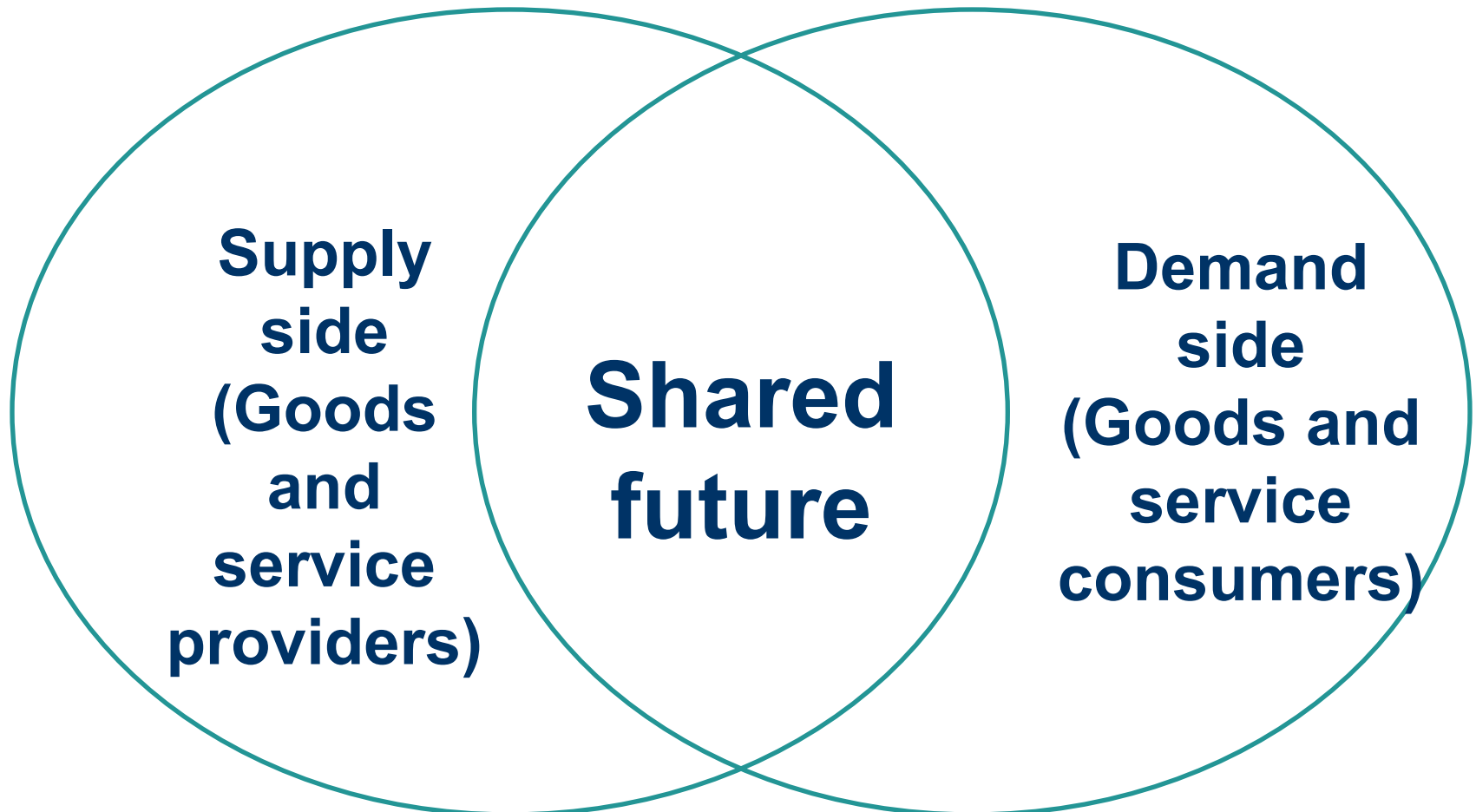
Role of Resident Associations in building and construction industry

- Facilitating structured engagement between residents, government & other industry players
- Protection of members interests – securing open spaces, environmental protection; value for money
- Channel for educating & informing end users on their roles and responsibilities as well as expected service provision standards



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Result of Resident Association Role in Building and construction industry





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Results of Resident Association Role in Building and construction industry

- Structured engagement with the various actors in the industry has led to harmonious relationship in a number of cases
- Participation in policy and legislative processes has led to instruments that reflect views & expectations of the end users
- Upholding of zoning regulations & other laws that govern construction industry



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Results of Resident Association Role in Building and construction industry

- Increased awareness of the end user on their roles & responsibilities in promoting sustainable development
- Value for money – residents protected from unscrupulous developers – quality of development
- Protection of open spaces or road reserves from interference

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How do we empower resident associations for the development of the construction industry? – Action Plan





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Action

- Formulate policies and legislations that facilitate effective participation of Resident Associations in planning & development processes e.g. Nairobi & Kiambu. Associations representatives should be in the approval committees & should be adequately consulted
- Improve access to information: Build an e-consultation hub/portal to promote access to information & effective consultation



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Action

- Joint (government, private sector & resident associations) public awareness campaign on construction industry standards, regulations & opportunities for public involvement – Residents Dialogue Forums; Roundtable discussions for industry players with resident associations
- Encourage and facilitate development of Local Physical Development Plans for various zones & have the plans adopted & used to guide development
- Commission a citizens report card survey on state of construction industry – opportunity to get feedback on expectations & challenges



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The END!!!